

PAWS to Consider...

Healing Pet Therapy Services

Winter 2017, Volume 48



PAWSPrints

Just Saying the Word “Puppy” Makes You Smile

You know, I have written this opening section of PAWS to Consider 3 different times and each time, it just hasn't felt quite right.

In pondering over “take 3” I felt the gentle nudge of a cold nose and a warm, furry body leaning into my thigh – pretty much saying, “Hey, Silly. It's not about numbers and sites and money. It's about me!”

So let me sit back a moment and share with you one of the biggest joys of my life. MY PUPPY.

Remember when your pet was a youngin' – so full of life and curiosity and head over heels in love with a stick or a toy. Totally oblivious of anything but the moment. Each moment. Bright eyes and perked up ears and love and more love, freely given just because you are you? Being part of this again is brightening my days.

Tory is 6 months, almost 7 months old as I write this. How fast he's grown and how much he has learned. I watch him trip over his own feet in play with my other pups. He's starting to do “the lean” which is so endearing and he is now sleeping with his whole body on my feet. And he runs like there is no tomorrow – free as can be; then, in true puppy fashion, he is suddenly totally still, with eyes closed, snoring gently ...anywhere.

And today, in the PAWS office, he proved himself a true therapy dog. Unaided, uncoached by his trusty teammate Lynne. Circumstances had it so I was working with one of our members who brought a daughter along to the office. Well, what's more interesting - Mom talking to some lady or a puppy to play with? So daughter and puppy (who, never fear, was being shadowed by staff in the immediate area) played. This puppy did the usual sit, down commands that kids know how to ask, and they played quietly and sweetly together. And then suddenly they were cuddled up together napping. I tell you this with pride and amazement and relief!

Dogs, even puppies, maybe especially puppies, know what a person needs. And they give and they give and they play when it's time to play. And they give other things in their infinite wisdom – companionship, space, comfort, the warmth and gentle touch in the “lean” and the head in the lap. As we are there for them in providing the basics they need to live, they are there for us to provide what we often cannot provide for ourselves or each other – a listening ear, trust, peace, and what is often needed very badly – fun. Pure, unadulterated, laugh-out-loud fun.

Tory is special. He's a therapy dog through and through. He is special to me as your therapy companion is special to you and to those you grace with your visits. In advanced training, we teach “It's about them” – meaning the visits are supposed to be about the person we're spending time with, not ourselves.

But it's also very much about the pet- that adorable dog, that purring cat, that oh-so-pettable bunny - that allows, actually invites, strangers into their lives with joy, but also with trust and warmth and acceptance.

OK – this is better. There is a lesson in here somewhere, but even if you missed it – please pet your therapy teammate and thank them for being who they are, which allows you to do what you do, which makes the world a better place for all of us.

Happy New Year to one and all. *Lynne* 

PAWS Special Events

Pup-Purr-i – Winter Conference

(think Potpourri – “pet-i-fied”)

PAWS Winter Conference and Annual Meeting

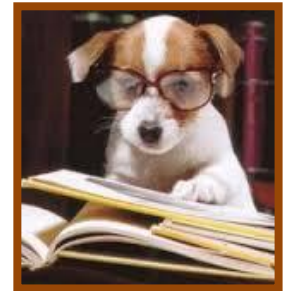
Saturday, February 25nd – Nemours/Al duPont Hospital for Children – 9:00 am

Classes and workshops are for everyone – open to the public with a discounted price for all PAWS members

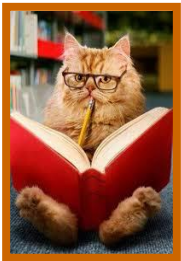
Your Conference brochure will be arriving on your doorstep (and on our website) shortly.

NEW THIS YEAR - PAWS for Reading Track

- 🌸 Specialized PAWS for Reading Training (2 sessions) with Stephanie Barry
- 🌸 Keynote PAWS for Reading Speaker Jackie Harad, Librarian
- 🌸 What to Do With the Dog with Lynne Robinson



Workshops of Interest to All Pet Lovers



- 🌸 How Owner Behaviors Influence Their Dog with Laurie Williams, Camp Bow Wow
- 🌸 The "Natural" and "Holistic" approach to pet food and care with Donna Cheetham, Concord Pet
- 🌸 Keeping Your Pet Healthy and Less Anxious with Dr. Ryan McKenzie, Limestone Veterinary Hospital
- 🌸 PACT = People + Animals = Companions Together with Buzz Miller, PACT
- 🌸 Traveling with Your Pet with Donna Cheetham, Concord Pet
- 🌸 Fun with Your Pet on Social Media and Facebook with Amy Celona, Webs by Amy
- 🌸 Finding the Help that You and Your Pet May Need with Carol Barnett, State of Delaware
- 🌸 Training a Dog to be an Autism Assistance Dog with Sydney Foulk, Certified Dog Trainer

For Those Interested in Learning More About Pet Therapy & PAWS for People

- 🌸 Yes, You Can and Your Dog Can, Too
(Becoming a PAWS therapy team) with Lynne Robinson
- 🌸 Grief and Loss in Pet Therapy with Keri Collins-Mooney
- 🌸 PAWS University Overview with Stephanie Barry



Special features of the day

NEW THIS YEAR- The Fun Zone! Pet-focused crafts and activities for all who care to join in the fun

Canine Good Citizen Testing - Ongoing throughout the day – sign up on line

Pet Treat Tasting Bar including a goodie bag to take home

Lunch buffet for all participants

Raffle and door prizes

PAWS info and PAWSwear available

Cost: PAWS members \$40 early bird, \$45 regular

Non-members \$45 early bird, \$50 regular

Early Bird Deadline: February 14th

PS: If you would like to help out with the conference – please contact Clarice Ritchie – critchic@PAWSforPeople.org

More PAWS Special Events



Advanced Training(s)

Twice a year at Christiana Care, Newark
Twice as satellite trainings

Dates, places, and times to be announced.

If you have been a member for 6 months or more,
you will receive an invitation to attend one of these workshops.

Required for PAWS therapy teams who have been members for at least 6 months.

RSVP with Stephanie - PAWS office

PAWS University

- | | |
|---|--|
| 1 – Thursday, January 12 th – 10:00 am | Intake Caller Training (Training Center) |
| 2 – Monday, January 23 rd – 10:00 am | 1st Visit Assistant Training (Training Center) |
| 3 – Thursday, January 26 th – 10:00 am | Nemours Prep (Training Center) |

Grand Opening PAWS Training Center & Ribbon Cutting

Sunday afternoon, January 22nd ---- PAWS new office

2:00 all PAWS members and friends invited

2:30 – official ribbon cutting (how cool is that?)

Please come help us celebrate our move and our expansion.

You will make it a party and really want to celebrate our good fortune with **YOU**.

703 Dawson Drive, Newark, DE 19713 – Delaware Industrial Park

Look for the big green PAWPRINT on the building.

New Therapy Teams

(September - December training classes)

Carrie Barnum and Pork, Boston Terrier
Heather Bernat and Finnegan, Border Collie
Amy Boyle and Nutmeg, Golden Retriever
Emily Capelli and Vito, Border Collie
Margaret Cuff and Kodi, Golden Retriever
Maria Dupont and Emma, Lab
Kevin Golden and Shelby, German Shepherd
Stephanie Gomez and Charlie, Lab/Shepherd
Patricia Good and Lilly, Shiloh Shepherd
Thomas Hench and Clementine, Schnauzer
Vonnie Iverson-Jock and Ozzy, Lab
Marty Kane and Sky, Lab
Mallary Kile and Jenny, Golden Retriever
Sabrinia King and Auri, Ragdoll Cat
Lynn Lampman and Luna, Golden Retriever
Beth Ann Law and Bella, Corgi
Talya Lewis and Frankie, Pit/Mastiff Mix
Karen Lines and Stella, Labradoodle
Karen Lytle-Glover and Brooke, Germ. Shep
Lynne Major and Luna, Golden Retriever
Katie McGrail and Cinder, Lab
Liza Orlando and Gabriella, Morkie
Vincent Orlando and Gabriella, Morkie
Betty Palardy and Stormy, GSD/Aust. Cattle
Dawn Paramore and Duke, Golden Doodle
Bob Penneys and Emma, Lab
Adriana Pfaff and Sadie, Lab
Robin Pugh and Tucker, Yorkie
Sandi Robierts and Janey, Greyhound
Leslie Rowland and Harvey, Golden Retr.
Janet Sfaelos and Lucy Grace, Border Collie
John Sfaelos and Lucy Grace, Border Collie
Christine Smith and Gizmo, Lab
Jon Stolson and Dancy, English Golden Retr.
Cathie Taylor and Sabrina, Lab
Lisa Trelvelino and Sienna, Vizla
Lynn Trouba and Cooper, Cockapoo
Fran Viegas and Amico, Shih Tzu
Charlene Workman and Lisa, King Charles
Spaniel
Han Zou and Chester, Portuguese Water Dog

RETIRING

Thank you for your service!

Bob Miles and Moose

NEW DOG FOR CURRENT MEMBER

Gypsy – Sam Dill

Tully – Ed Martin

In loving memory of...

Bella – Chihuahua, Marion Howell

Buster – Boston Terrier, Karen Reeder

Chase – Golden Retriever, Ed Martin

Floppy – Flemish Giant Rabbit,
Debbie and Mike DeSantis

Gracie – Golden Retriever,
Sue and Tom Good

Memphis – Golden Retriever, Chris Love

Moe – Shepherd Mix, Sam Dill

Nike – Greyhound, Susan Tobin

Otto – American Water Spaniel,
Kevin Bailey

Roxy – Lab/Golden Mix, Tina Myers and
Kristina Frost

PAWS at Peace

Our PAWS at Peace program was created out of our need and our desire to honor the lives of our therapy companions who have died. In the past four months, we have lost 10 of our beloved pets and so have decided to create a page on the website IN CELEBRATION of the service and the kindness gifted to us by our furry teammates. Give us a little time to put a beautiful page together and then look for IN CELEBRATION on our website.



Andréa's Coordinator Catch Up

Since taking over for Racine, as Volunteer

Coordinator, at the end of July, I've had a very full plate! Learning the many facets of this job have been challenging, but wonderfully fun and rewarding as well. The best part is who I get to work with. As you know, the PAWS Staff is fantastic! They have been friendly, knowledgeable and supportive.

Along with the PAWS Staff, I also get to work with you! While I am still getting to know the many PAWS Therapy Teams, I can honestly say I'm constantly amazed at how much you give to PAWS! I am looking forward to getting to know you all.

To help get to know you, I invite you to share stories of your experiences with PAWS. My hope is to circulate these stories so not only I get to know you, but you may also share your experiences with other volunteers.

We all know PAWS brings magic to so many. Please help me share the magic by emailing me (acox@PAWSforPeople.org) your favorite stories of your experiences with PAWS. I look forward to hearing from you!



Animal lovers are a special breed,
Generous of spirit, full of empathy,
perhaps a little prone to sentimentality,
with hearts as big as the sky.

~ John Grogan

JEWELS from Julie

Well, 2016 is ending with so much excitement! At PAWS we are enjoying our new home and I am working hard in my new position as Training Coordinator. I am amazed by all that has been accomplished by PAWS this year! We could not have done it without all the support from our volunteers and the PAWS community! Here is to a fabulous NEW YEAR! Happy 2017!

~Julie Haytas, Training Coordinator



New Year's Resolutions

DOGWATCH, put out by Cornell University College of Veterinary Medicine, offers us some interesting ideas for our pets going into the new year. (Watch for this photo throughout this issue for additional DOGWATCH suggestions.)

1 – Book a wellness examination for your dog at least once this year – twice if she's a senior.

HappyTails



During the bustling holiday weeks, I try to steal quiet moments as my hectic days wind down to reflect on what I appreciate most. As 2016 draws to a close, all of you – and everyone involved with PAWS for People - are certainly topping my list! I now sit at the front desk in our beautiful new office/training center, daily greeting everyone who calls, and I truly appreciate that special privilege.

Working with such an inspiring director and a skilled, dedicated group of staff members are true gifts. Having eager interns and regular office volunteers to assist with busy tasks is invaluable. When volunteer teams stop by to offer friendly hellos with their adorable furry companions, I love those precious tail-wagging visits so much! (Oh, and having Lynne's puppy Tory around - who wouldn't appreciate that?)

Pet therapy, to me, offers "tidings of comfort and joy" all year round! Wishing you all the very best for 2017 and beyond – Happy New Year!

~ Laura Garver, Office Manager

Master's Certification

Congratulations to our teams who have completed their Master's Certification. Master's is the highest level of certification PAWS offers. Bravo!

Paula Trout and Tilly
Nicola Hairgrove and Rookie
John Douglass and Heidi
Sue Spilecki and Rudy
Josh Langreder and Andy
Lauren Langreder and Andy
Charlotte Kosiek and Zara
and a posthumous award to Roxy Myers/Frost.



Unleashing PAWS Magic

What is PAWS University?

A few years ago, PAWS gathered all of its specialized trainings under the umbrella of PAWS University, which

gives each PAWS therapy team an opportunity to enhance their visits by learning more about the population with whom they visit. Class topics vary from learning how best work with dementia patients, to feeling comfortable within a psychiatric community, to understanding how to conduct a PAWS for Reading session. This past year, 119 PAWS therapy teams participated in a PAWS University classes!

In 2017, PAWS is expanding not only its class offerings, but is also taking PAWS U on the road and offering more regional trainings. Please check out our website for our current schedule. And if you can't make a class and really want to – or have an idea for an additional training, just let us know. We'll do our best to accommodate you.

To learn more about PAWS University and the specifics on each course, please consider attending our general conference in February and sign up for the breakout session on PAWS U.

~ Stephanie Barry, Associate Director

Hillside
HEATING + COOLING

We'll keep your paws comfy all year long!

302.738.4144
410.398.2146



2. Enroll in a veterinarian-approved pet first-aid/CPR class so you can learn how to stabilize/immobilize your dog in an emergency.



PAWSWear SALES

In our Master's Certification written section we ask (and really want to know) if there are any ideas on how to improve PAWS. Recently one of our teams suggested that we give our new teams the basic green t-shirt as an "I appreciate the work you're going to do."

We talked about this idea and decided to adopt it for 2017 and see what happens. Basic green PAWS t-shirts will be available to all new teams coming in AND to our veteran teams who are holding back buying a new shirt because it's just one more thing PAWS is asking you to invest in.

We found a sponsor that is willing to help support this project, so please, if this applies to you, call Aileen at 302-351-5622 or order online. We will make arrangements with you to pick up your PAWS green "pet therapy team" t-shirt and be in style at last.

PAWSforPeople.org/PAWSwear/

The Power of a Pet Visit

Just this past Tuesday, I was accompanying Tammy Lawrence-Daley and her handsome Shiloh Shepherd, Remington on a First Visit at an assisted living facility. They have only been with PAWS since September of 2015, but they are so impressive! I watched them make their way down the hallway, stopping at different rooms to introduce themselves and ask the residents if they would like a visit from PAWS for People.

In one particular room, Tammy introduced herself and Remy and asked the resident if she wanted a visit. The lady was very upset. She told us that she had been waiting for half an hour for someone to come and get her out of her chair, but no one was coming. We made our way down the hall to find staff to assist her.

We had finished with our visit and were making our way toward the exit when we encountered the same lady coming down the hall. Tammy instinctively stopped to talk with her. The lady sat in a chair and put her walker aside. Tammy positioned Remy so the lady could pet him. After five minutes with Tammy and Remy, she actually said, "You made me feel better! I was so angry." When we left her, she was smiling.

~ Andréa Cox, Volunteer Coordinator

WANT TO HELP PAWS FROM THE COMFORT OF YOUR OWN PHONE?

Remember back to the beginning of your PAWS career; you were contacted by a PAWS Intake Specialist. That conversation was probably one of most important in your membership process. If you like to talk on the phone and have an extra hour or 2 a week, you would love this job. Complete the Intake orientation with Julie and get started pronto!

Engaging Experiences

In this season of giving, I am so grateful for the gifts of time, talent and energy that PAWS volunteers have given in 2016. Here are a few incredible statistics:

In 2016, we have participated in 220 community events and 26 fundraisers! There were over 1,554 volunteer shifts totaling over 5,000 hours of volunteer time. Most exciting to me is the fact that these shifts were filled by over 350 different volunteers! An incredible outpouring of support!

The dedication and passion of PAWS for People volunteers is tremendous. I hope you'll join in the fun at community events in 2017 and continue to share ideas you have for new PAWS opportunities.

Here are a few important events to put on your calendar for early 2017:

Sunday, January 22nd – PAWS Grand Opening and Ribbon Cutting - 2:00 PM (see pg. 2 for details)

Saturday, February 25th - PAWS for People's Conference & Annual Meeting– 8:30 AM – 3:30 PM
Nemours/A.I. DuPont Hospital for Children – more than 15 great workshops to choose from. Look for registration information in your mailbox next month!

Sunday, March 26th – PAWS new event – the Spring Fling – 1:00 - 4:00 PM
Hockessin Memorial Hall



I am looking forward to another fabulous year in 2017. Thank you for all that you do to support the important mission of PAWS for People. Your spirit of giving and caring is making the world a better place one volunteer hour at a time!

~ Clarice Ritchie, Community Engagement Coordinator



3 – Invest 5 minutes every day to brush your dog to reduce the risk of developing matted coats, and to help distribute oils in the coat.

The Power of a Pet Visit

Hi guys! Ariel and I were at Concord Mall B&N last evening. It was a busy time and a fun time. Then I encountered two situations at opposite ends of the visitation spectrum. A little girl, about 5, 6, or 7 years old, came up to pet Ariel. She was a beautiful little girl with a very infectious smile. She loved Ariel; she was sitting on the blanket, facing Ariel and petting her. I noticed she was leaning closer and closer to Ariel's face. I was just about to "warn" her she was going to get Ariel kisses, when Ariel reached out and gave her a big licking kiss from the bottom of her face to the top of her forehead. The little girl let out a loud giggle, but did not move her head, so she got another "kiss", and a third one. The laughter was loud and fun. Her mom and dad were standing behind her and laughing.

The three PAWS ladies at the wrapping table were on a break in the action, and they were laughing and smiling. I saw several people in the store look our way to see what caused such joyous laughter. It was the purest form of joy that only children can express, especially at Christmastime. As she walked away with her Mom and Dad, she had the biggest smile on her face!

David Mullenix and Ariel

FYI: Airport Doggie Bathroom

More and more airports are taking their canine customer's needs into account – whether they are assistance animals, companion dogs, or jet-setting canines. The latest to provide a convenient pet relief area is the Vancouver International Airport. Located near Gate 76 in the United States Departures area, it's easily accessible and convenient. And it has lots of great features, including touchless entry, comfy artificial grass, and braille signage. Lowered counters for passengers using wheelchairs, and a large interior that makes it easy to move around.

Dogster Magazine, February/March 2017



“With a Little Help from our Friends...”

PAWS Did It... Thanks to YOU!

In 2016, we took a giant step forward to strengthen and expand our ‘PAWprint’ ~ Thanks to LOTS of Help from LOTS of our long-time and new friends! Everyone who has been a part of PAWS’ past 11 years made 2016’s growth possible. And, many new friends are joining in to support our Expansion in many ways. Our heartfelt gratitude to everyone for so passionately believing in PAWS’ mission and the pet therapy’s many benefits!

We truly appreciate and are very grateful to YOU for...

- *Precious gifts of time and talents ~ your energy, commitment, and continuous support is incredible!*
- *Sharing PAWS with others and your workplace ~ educating others, setting up visits, submitting funding requests, and encouraging new members*
- *Responding to requests TO BE THERE ~ volunteering to help PAWS, with or without pets, when and where there are people with needs*
- *Generously supporting PAWS mission ~ as foundations and grant funders, business partners, event sponsors, participants, and donors*

PAWS is extremely grateful for the following Foundations for their belief and trust in PAWS and their generous initial support to help us begin our Expansion and move into our new Training Center. Longwood Foundation, Inc. ~ The Laffey-McHugh Foundation ~ Crystal Trust ~ Welfare Foundation, Inc. ~ Crestlea Foundation ~ Marmot Foundation

Please join us as we continue to grow in 2017. You will help ensure that ***PAWS WILL BE THERE*** to do more of what we’ve always done so that we can help more people in need of pet therapy!

Thank you! Warmest wishes for a Happy 2017!

~ Rosemarie LeNoir, Development Director



4 – Trim your dog’s claws at least once a month to prevent overgrowth and torn or split nails, especially in the cold weather.

The Power of a Pet Visit

Tucker and I have not been active for several months. Tucker does however, go with me to PT wellness in Cecilton, Md. He has become the in house dog.

About 2 months ago when we entered the center Tucker went directly over to a client who was laying on a bed and receiving his massage. Tucker sniffed this man from head to toe on the right and left sides. He then laid down next to him. After the client left the therapist came over to me and told me that this person had many health problems and remarked on how smart Tucker was concerning the client. Tucker has done this several times.

Last night around dusk, I took Tucker out to do his "thing" while following him with my "poopie bag mittens" on my hands, I stepped in a hole in the grass and fell down. I live at the top of a hill and on the way downhill all of the yards facing the road are sloped. I was not able to get a footing to get up. I called Tucker to my side and grabbed his collar. I gave the stay command. I also told him that he needed to help me up. I grabbed the bottom of the collar and pulled to get my leverage. I am sure that it hurt him but he never wavered. If not for him, I would have been there for a very long time. You see, most of the houses on this road are vacant this time of year. They are seasonal residents.

I am one very lucky person to have such a great therapy companion. Looking back on what happen, it was like a scene out of movie where a dog comes to the owners rescue.

M.A. and Tucker

PROGRAM NEWS - Part 2

Our last issue featured detailed write-ups of several of our programs. A complete listing of PAWS’ programs and their descriptions can be found on our website – PAWSforPeople.org.

Please take a moment to check out all 24 different types of visits PAWS offers our teams and the community.



5 – Commit to brushing your dog’s teeth daily – it’s the gold standard for prevention. (Hmmm)



6 – Banish meal time boredom and bring out the inner hunter in your dog by going bowl-free at least one meal a week. Instead, put the kibble in a food puzzle or

treat ball for him to paw and roll to trigger the release of the kibble.



7 – Become a label reader to select quality commercial products that list real meat, such as beef, chicken, or salmon as the first ingredient.

Treats from Training

(and not the kind you're expecting)

The major event of the past 2 months of course, was the very smooth move to the new PAWS Office & Training Center in Newark, DE! Oh, what a lovely place! Our training room is huge with plenty of space for large groups and a permanent site 24/7. We have already conducted various training sessions in the new room and our trainers love this new facility.

Orientation, STEX and Training (OST) had a few challenges here and there in 2016: excitable, playful pups; a training room hidden away in the bowels of a nursing home at the other end of a maze; summer traffic on I-95 South causing our training box and lead trainer to arrive 1 ½ hours late in Dover; a hallway serving as a training room with residents and staff joining the training session on occasion; finally a room serving as the thoroughfare for smokers heading outside for a much needed nicotine break! PAWS for People are problem solvers (with a sense of humor) and together we've made each session work perfectly. A huge THANK YOU to our trainers, helpers and TTTs (Train the Trainers)!

On the flipside, beautiful and memorable moments were aplenty: Many handlers and their best furry friends surprised us with elevated levels of skill and behavior displayed on the first day; unforgettable practice visits in some of our training facilities; helpful assistants; professional volunteer trainers and helpers; loyal support from site staff and residents; enthusiastic onlookers and observers; marvelous jobs by our TTT students; gorgeous dogs and cats; the list goes on! Every training session was a new experience with its own lessons.

~ Rachel Snijders, Training Director



8 – Measure meals to prevent unwanted weight gain.

and
9 – Boost mental stimulation by teaching your dog new tricks or introducing him to clicker training.

A Huge Round of APPLAWS

We have many people & groups to thank for helping us:

THANK YOU



- Every single one of you who has attended a PAWS event – board & team members, and friends. Thank you!

- Every therapy team or volunteer who has wrapped packages at B&N/Amazon or said nice things about PAWS for People. Word of Mouth is powerful!

- Our board of directors and advisory board members who serve year round to keep PAWS strong.

- Those of you who have answered our calls for special request visits or for more teams in a particular site. We appreciate your willingness to help and your flexibility in visiting.



Our tax ID # is 76-0780197

DE code is #11602 -- PA is #48807

Cecil County # - write us in, please.

Donations happily accepted.

SECC contribution campaign # 71031

Doing PR the PAWS Way

Sometimes PAWS teams are approached by people who want to write an article about them – for their school news or company employee spotlight – or maybe an interview for their community newsletter.

If you are asked, please go through the PAWS office first. We'll provide them with up-to-date info with accurate numbers and a clear image of our logo.

Dogs do speak,
but only those who know how to listen.

- Orhan Pamuk



PetCareCorner

Does Your Pet Have Scaly Skin
Pet “dandruff” is frequently seen in dogs and cats, and, more often than not, it’s not a serious issue.

But sometimes your pet’s excessive scaliness may be indicative of something more serious. Causes may either be external or internal. Some external causes of scaliness include: primary or secondary infections (such as MRSA), seasons with less humidity, parasites (such as Cheyletiella), and ringworm; which typically only affects **puppies** and **kittens**. Internal issues that may cause scaliness include: thyroid disease, adrenal disease, cancer, diabetes, and certain liver or kidney conditions.

Once the source of flakiness is known, the veterinarian can implement an integrative treatment plan usually consisting of regular shampooing, antioxidants, and administering fatty acids either topically or orally.

Messonier, 2016, p. 22-24

I talk to him when I'm lonesome like;
and I'm sure he understands.

When he looks at me so attentively,
and gently licks my hands;
then he rubs his nose on my tailored clothes,
but I never say naught thereat.

For the good Lord knows
I can buy more clothes,
but never a friend like that.

~W. Dayton Wedgefarth

TRAINING, TRAINING, TRAINING!



PAWS is lucky to have Michelle Shockley and Karen Powell continue as our dog trainers this winter and spring. AND they are training in our new space, so it’s always the right temperature and there’s plenty of space. We are now able to offer classes for every age and behavior (except aggression) of dog starting from Puppy I and II, through Therapy Dog Prep, Target Training for specific behaviors, Tricks of the Trade, and Advanced Therapy Dog Techniques. Check the website for the schedule of classes coming up.

The Power of a Pet Visit Part 2 – Dave & Ariel

To the opposite side of the spectrum: A while later, an elderly gentleman, perhaps late 60s or late 70s, was standing back and watching Ariel. After everyone around us left, he came up to me asked if he could pet Ariel. I, of course, said yes and explained she was a Therapy Dog and that she was there for people to pet her. He had bent over and was petting Ariel by this time. He stood up, looked me in the eyes and said "My mother died two days ago." He leaned back over and started petting her again, while telling me things about his mother: she was 89, she had dementia, she caught a respiratory disease, which is what killed her, he can't drive and had to catch a bus to get over to the home, but she had passed before he got there. I asked if he had dogs when he grew up; he said no. I asked if his mother had dogs during her life; he said no. But instinctively he seemed understand that petting Ariel would momentarily make him feel better. Ariel was gently licking his hands while he was petting her.

I asked if he would like for us to get a chair, where he could sit on the other side of Ariel and pet her all he wanted. He said no, he had to get home and talk to people all over the US who were calling to find out what happened and what the funeral arrangements would be. As he left, he turned around and thanked me for letting him pet Ariel. Then he walked out the door.

You never know what you will encounter, even at a B&N Christmas gift wrapping event. I am so glad I was there last night and I am so glad I am part of PAWS. Ariel says "Me, too, Dad!"

David Mullenix and Ariel

Signs of Anxiety in your Pet

Canine fear, anxiety, and stress include:

- | | |
|-------------------|-----------|
| Yawning | Trembling |
| Drooling | Whining |
| Licking lips | Growing |
| Freezing in place | Biting |

There’s a great article in Dogster Magazine (Feb/March issue) entitled YOUR DOG CAN BE ANXIETY FREE. If your pup experiences the above symptoms, this article might be of help to you.

As PAWS moves into 2017....

Who is doing what now?

Jobs and roles have shifted a lot over the past year. Here is a PAWS primer for “who’s who.”

Stephanie Barry – Associate Director

(oversees all programs through site management, program development, and specialized trainings)

Laura Garver – Office Manager

(manages office and keeps us moving in the right direction)

Andréa Cox – Volunteer Coordinator

(supports volunteer management and retention)

Rachel Snijders – Training Director

(oversees all training, trainers, and Train the Trainer program)

Julie Haytas – Training Coordinator

(supports Training Director and coordinates training scheduling)

Clarice Ritchie – Community Engagement Director

(oversees all community-generated events and PAWS-generated fundraising events)

Rosemarie “Ro” LeNoir – Development Director

(oversees all aspects of income to support PAWS)

Jenifer Sandonato – Office Support

(office support for Associate Director and Community Engagement Coordinator)

Lynne Robinson – Executive Director

(the buck stops here – as always)

What are we doing?

PAWS for People and our entire staff are pleased to be doing what we have always done – strive to provide the very best pet therapy visits by providing thorough and (what we think is) demanding training, appropriate placement and oversight of our therapy teams, and reliable, caring membership support. And as you have read in this issue of the newsletter, we have gained the acknowledgement and trust of some respected foundations and the support of a growing number of businesses and individuals who see PAWS as a viable, dependable source of valuable, therapeutic visits and good service.

Your PAWS staff is growing and is getting stronger and can assist wherever needed; we offer more trainings in more places than we ever have; we’re training more teams from more diverse backgrounds (which makes things very interesting and exciting.) We are bigger; we believe we’re stronger. And though our numbers have increased, we still try every day to keep things welcoming, attainable, and fulfilling. We are here for YOU; you are here to share your pet, and together we can reach some of the unreachable and enjoy ourselves in the process. Thank you, from all the “PAWSettes” - we love what we do because you and the pets give so much of yourselves to so many in our community who need you and your warmth, your comfort, and your fun. LDR



PAWS for People
 Pet-Assisted Visitation Volunteer Services, Inc.
 PO Box 9955
 Newark, DE 19713

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 Newark, DE

PAWS for People → Healing Pet Therapy Services



Grand Opening
PAWS Office and Training Center

**Pet-Assisted Visitation
 Volunteer Services, Inc.**
 PO Box 9955, Newark, DE 19714
 703 Dawson Drive, Newark, DE 19713
302-351-5622
 www.PAWSforPeople.org
 E-mail: PAWSforPeople.org

Lynne Robinson, Executive Director
 A nonprofit, volunteer organization
 serving DE, MD, PA, and NJ, our
 mission is to lovingly provide elders,
children, and folks with disabilities
 individualized, therapeutic visits with a
 gentle, affectionate pet.

PAWS Board of Directors

Jenni Brand	Lynne Robinson
Sharron Cirillo	Sue Ruff
Sam Dill	Bill Sudell
Bob Hackett	LeDee Wakefield
Rhonda James	

For Membership
 Sunday afternoon, January 22nd
 PAWS new office

2:00 all PAWS members and friends invited
 2:30 – official ribbon cutting
 (how cool is that?)

For Business Community
 Monday morning, January 23rd
 9:00 am

Look for the big green PAWPRINT on the
 building.